



Y-FARMS TRAINING INFORMATION & CONTRACT

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide you and your pup with a safe and fun experience!

**Please note that our facility is located on our family farm, steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment before arriving. **

Customer Hours: Monday-Friday: 8:30 am-5:30 pm, Saturday: 9 am-12 pm, Sunday: 2 pm-4 pm. Additional fees will be added if early check-in or late check-out is needed.

Tours: We welcome visits to view our facility. Please get in touch with us to schedule an appointment. We ask that you do not bring your dog with you when you come for your visit. Tours are by appointment only.

Vaccinations: Before training, we must receive a current copy of your dog's vaccination records to ensure they are up to date on all required vaccines. We require DPP (Distemper, Parvovirus & Parainfluenza), Rabies, Bordetella. These copies must be either emailed to us at jen@y-farms.com or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.

Drop Off / Pick Up: Our automatic gate will be closed. Please wait a few moments for us to open it. Once the gate has opened, please **drive slowly** down the driveway to the gray building with the red door. Please DO NOT honk, as we have a motion-censored doorbell that will alert us of your arrival.

What to Bring: We provide bedding, bowls, and toys, however if you would like to bring a small blanket and treats for your dog you are welcome to do so. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.

Special Needs / Medications: If your dog has any health or medical issues, let us know when you make your training reservation.

Non-Spayed / Neutered: We will allow non-neutered males to train with us; however, we will monitor him closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for his stay. You must inform us if your female dog is in "heat" or due to come in "heat" so we can take extra precautions while she is in our care.

Payment: We accept Cash, Checks, Credit Cards (4.5% fee), and Venmo. Please make checks payable to Y-Farms Kennels.



Y-Farms Dog Training Information

Here at Y-Farms, we create training plans customized to each dog. We believe that every dog is unique, so their training should be too! We provide one-on-one training daily. Even when we are not doing formal training, our staff will correct and work with your dog throughout the day. Even though we offer a 6-week training course, it typically takes two months to have a dog thoroughly obedience trained.

We start our programs on the 1st and 15th of every month. Space is limited, so please schedule in advance to reserve a spot for your dog.

We require a \$100.00 non-refundable deposit to secure your dog's training spot. The remaining \$1400.00 will be due at the time of drop-off.

🐾 Basic Obedience Training 6 weeks: \$1,500.00

This program is perfect for dogs (6 months or older) who need to learn basic commands and manners. During the six weeks of training, we will teach your dog our Obedience Training Curriculum and address any other issues you might be having at home.

🐾 Puppy Obedience Training 6 weeks: \$1,500.00

Our Puppy Obedience Program is for young dogs (13 weeks - 6 months). This program is designed to give your puppy a solid training foundation. The puppies begin with basic obedience training. They learn to walk on heel, sit on a leash, and address other issues. Although puppy training won't fix all problems, it will undoubtedly help improve your puppy's manners.

Y-Farms Obedience Curriculum

-Here- We teach your dog to come when called.

-Heel- We teach your dog to walk correctly on a leash while staying by your side, with no pulling. All training students will have long walks around the property for leash training.

-Kennel- We teach your dog to “Kennel” on command. We help your dog understand that the kennel is a safe and comfortable place to be. “Kennel” can be used to get into a truck, crate, or to get on a bed.

-Sit- We teach your dog to "Sit" and remain sitting.

-Down- We teach your dog to lay “Down” when told.

-Out- We teach your dog to leave the room or go potty with the word "Out."

-Quiet- We teach your dog to be quiet on command for excessive barking and whining.

-Drop- We teach your dog to drop whatever is in their mouth when told.

Confidence Building- We teach shy or anxious dogs to be more confident with themselves and new environments/situations.

-E-Collar Training- We will condition your dog to an e-collar once they understand the commands we teach. E-collar training effectively teaches dogs to come when they are called, under all conditions, regardless of the circumstances.

-Human Interaction / Socialization- We teach your dog how to behave correctly when meeting new people or when in a group of people.

-Food Aggression- We teach your dog to be more comfortable when eating around people/dogs.

-Yard Digging- We teach your dog to stop digging in the yard.

-Counter/Trash Stealing- We teach your dog to stop stealing food or trash.

-Swim Lessons- We will teach your dog to swim. An employee will always be in the water with your dog.

-Handling Familiarization- We will work with your puppy to be comfortable with us touching the mouth, paws, legs, belly, and tail. It is essential when working with your dog in the future.

-Nipping/Biting- We will teach your dog not to bite or nip at people.

-Potty Training- We will encourage your puppy to potty outside and not potty in their crate or inside the house.

Frequently Asked Training Questions:

1. *What are your hours for drop-off and pick-up?*

We will schedule a time and date for you to bring your dog in for training. We want to meet with you to go over training questions, goals, and schedules. Please get in touch with us at 225-301-0175 to schedule an appointment. Training visits are encouraged; we want to make sure your dog works for you and that you understand the training program.

2. *If we wanted to drop our dog off for training, when could we get started?*

Usually, we can get your dog in within a couple of weeks, but sometimes there is a short waiting period. It just depends on when you contact us. We do take reservations for future dates. A \$100.00 non-refundable deposit is required to reserve your dog's spot for training.

3. *Do you work with older dogs?*

Yes, we have successfully worked with dogs over five years of age. We can help you with your dog.

4. *What will my dog be doing when he is not training?*

The dogs are out and about almost all day, every day. We put them in their kennels at dinner time and for rest time. After training, each dog can unwind in one of our dog yards. During inclement weather, the dogs will enjoy indoor playtime. We believe they need free time to relax and just be a dog.

5. *Do you train all the dogs with an e-collar?*

No, I have trained many dogs without the e-collar. The e-collar is an excellent tool if used correctly. We do not "teach" with the e-collar; we "reinforce" what your dog has already learned. In addition, to the e-collar, we train all dogs with a collar metal chain collar (prong collar), a leash, and long lines.

6. *What is your opinion on using treats as rewards during training?*

Rewards are not just about food treats. Treats can be used in training, especially for puppies: for many dogs, the fastest way to their brain is through their stomach, so food treats are often an effective way to reward behaviors as they are learning. However, food should never be the sole reward. In fact, for some dogs, food is not a highly valued reward, while other types of rewards are motivating.

7. *My dog will be entering the training program. Do I need to bring my dog's food?*

We feed Victor Performance Dog Food to the dogs in training at Y-Farms Kennels. If your dog has food allergies or a sensitive stomach, please provide food your dog is used to eating. Be sure to bring enough for the entire stay. We will be happy to do so if you are feeding a chicken-based food and would like to feed Victor while your dog is here. If you are feeding something else and would like us to switch your dog over for the stay, please bring three to four days of food, and we will mix and then switch over to our food.

8. *Will my dog forget me while away from me for so long during training?*

Dogs have a very long memory and six weeks to three months is not a long time for them. Once your dog smells you and hears your voice, they will recognize you and be happy to see you. You will come up to the kennel at scheduled intervals to work with your dog during the training.

9. *Will training change my dog's personality?*

Training changes your dog's behavior but not his personality. Training helps organize the dog's thought processes so that he can be more self-controlled and respond to commands.

10. *Will training help correct my dog's undesirable habits such as digging, destructive chewing, or nuisance barking?*

Training teaches the dog to respond to commands when you are present. It does not teach the dog to behave in a particular manner when you are absent. Digging and chewing are addressed by confining your dog in a crate or dog run when you cannot supervise him. Nuisance barking is controlled with an electronic bark collar which picks up the vibration of the dog's vocal cords when he barks. They are variable intensity and can adjust to a suitable level.



Y-Farms Dog Training Contract

As the owner of _____, I agree that Y-Farms Kennels will provide six weeks of Obedience Training for my dog.

Our training program begins on the 1st and the 15th of every month. The rate for six weeks of Obedience training is \$1,500.00. We require a \$100.00 non-refundable deposit to be paid in advance to reserve your dog's training spot. The remaining \$1,400.00 will be due when your dog is dropped off at our facility. If your dog stays with us for additional training beyond six weeks, we charge \$250.00 per week to continue training.

PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. We will then place your dog on "**boarding only**" status, and you will be charged a nightly boarding rate.

Although we do not offer training classes to attend with your dog, we encourage you to participate in the training process. Please allow us three weeks to work with your dog before you come for a visit. This gives us time to get to know your dog and teach them how they learn. At around the 3-week mark, please feel free to contact us to set up an appointment to come to visit with your dog.

Training is a learning process for your dog and you as their Owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

As stated on our website, we do not offer a monetary refund for training at our facility. Instead, we stand 100% behind our training. Our dog training program forms a partnership between our clients, their dog, and our dog trainers. The success of our program depends on us performing our job correctly and on the Owner following up on the homework and guidelines that we lay out for them. Instead of offering a monetary refund, we offer a Lifetime Guarantee. In this way, those owners who are genuinely invested in their dog's training and well-being are assured that they will get everything they need out of our program. This means that we will continue helping owners who work hard and follow our recommendations for as long as possible.

As the Owner, I agree that all Training Payments are Non-Refundable.

Your dog **MUST** be current on their vaccinations to stay at our facilities. You are responsible for all heartworm preventatives, flea and tick preventatives, and other medications while they are in our care. Suppose your dog is not feeling well and requires professional attention. In that case, in its sole discretion, Y-Farms may engage the services of a veterinarian or administer medicine, and the Owner shall pay the expenses thereof.

By signing this Contract, the Owner certifies the accuracy of all information about your dog. They are current on all vaccines and that your dog has not been exposed to rabies or distemper within 30 days before their stay at Y-Farms Kennels.

Y-Farms Kennels agrees to exercise reasonable care for the dog delivered by the Owner to Y-Farms for training and keep its premises sanitary and properly enclosed. I certify that I approve

of the Y-Farms facility and its containment of my dog while in their care. It is still possible for a dog to become ill, even if vaccinated. The Owner agrees that Y-Farms is not liable for any illnesses suffered by your dog during or after its stay at Y-Farms Kennels. Although the dogs are supervised during potty, playtime, and training, injuries and sickness can occur like; dog bites, scratches, abrasions, puncture wounds, injuries to paw pads, contraction of contagious illnesses and parasites, bronchitis, stress, loss of appetite, diarrhea, sprains, fractures, insect bites, allergic reactions, weight loss, eye injuries, hot spots, bloat, or even death.

The Owner further agrees to be solely responsible for all acts or behavior of said dog while it is in the care of Y-Farms Kennels.

Y-Farms Kennels does not assume and shall not be held accountable for any liability concerning your dog whatsoever. As well as any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named dog during the term of this Contract.

Y-Farms reserves the right to adopt new, additional policies and procedures, from time to time, without the prior notification. Pricing is also subject to change without prior notification.

I agree that my dog(s) may be videotaped and photographed. I agree that my dog may be used on the internet, on social media, and in advertising by Y-Farms Kennels.

This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives, and assigns of the Owner and Y- Farms Kennels.

This Contract shall be in force for this and all future training at Y-Farms Kennels.

I hereby agree to the above as my dog's owner/representative:

Signed: _____ Date: _____

Y-Farms Representative: Jennifer Young- Hopkins

*****Please know that we will do our best to maintain a steady training pace with your dog. However, keep in mind that every dog learns at its own pace.**

Please complete this form and email it back to us at jen@y-farms.com.



Bordetella (Kennel Cough) Waiver:

Dog Name: _____

Owner Name: _____

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every six months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends that dogs that have not had a Bordetella vaccine within six months of the desired boarding or training date have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

**Bordetella (Kennel Cough) is a canine respiratory illness similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.

PLEASE SIGN & DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS:

I, _____, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective. Y-Farms Kennels will not be held liable for failure to follow the recommended guidelines.

I, _____, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness.

I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible if my dog becomes ill and that I, as the pet's Owner, am responsible for my own pet's care and medical attention/expenses.

Date: _____



Y-FARMS BOARDING INFORMATION & CONTRACT

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide you and your pup a safe, and fun experience!

**Please note that our facility is located on our family farm just steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment prior to arriving. **

Customer Hours: Monday-Friday: 8:30am-5:30pm, Saturday: 9am-12pm, Sunday: 2pm-4pm. Additional fees will be added if an early check-in or late check-out is needed. A full day of boarding is charged for any pick-ups after 2:00pm and for all pick-ups on Sunday.

Tours: We welcome visits to view our facility. Please contact us to schedule an appointment. We ask that you do not bring your dog with you when you come for your visit. All tours are by appointment only.

Vaccinations: Before boarding, we must receive a current copy of your dog's vaccination records to ensure he/she is up to date on all required vaccines. We require DPP (Distemper, Parvovirus & Parainfluenza), Rabies, & Bordetella. These copies must be either emailed to us at jen@y-farms.com or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.

Drop Off / Pick Up: Our automatic gate will be closed, please wait a few moments for us to open it. Please **DO NOT honk**, as we have a motion-censored doorbell that will alert us of your arrival. Once the gate has opened, please drive **slowly** down the driveway to the gray building with the porch & red door.

What to Bring: We provide bedding, bowls, and toys, however if you would like to bring a small blanket & treats for your dog you are welcome to do so. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.

Special Needs /Medications: If your dog has any health or medical issues, let us know when you make your reservation. Also, please notify us if we should use additional caution to handle your pet (bad back, sore joints, hip dysplasia). If your dog has medication, make sure to have your dog's name and dosage instructions written on the bottle and on their paperwork. There is a \$5.00 charge per day for us to administer medications.

Non-Spayed / Neutered: We will allow non-neutered males to board with us; however, he will be monitored closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for the duration of his stay. You must inform us if your female dog is in "heat" or due to come in "heat", so we can take extra precaution while she is in our care. There is a \$5.00 charge per day for females that are in heat while staying with us.

Payment: We accept Cash, Checks, Credit Cards (4.5% fee), and Venmo. Please make checks payable to Y-Farms Kennels.



Daily Schedule at Y-Farms:

6:45am - 8:30am: Potty/Playtime

8:30am - 10:00am: Breakfast/Rest

10:00am - 12:00pm: Potty/Playtime

12:00pm - 2:00pm: Nap Time

2:00pm - 4:00pm: Potty/Playtime

4:00pm - 5:30pm: Dinner/Rest

5:30pm - 6:30pm: Potty/Playtime

6:30pm - 8:00pm: Bedtime

Dog Boarding Prices:

STANDARD:

SMALL/LARGE BOARDING: \$30.00 / NIGHT

EXTRA LARGE BOARDING: \$35.00 / NIGHT

COMFY CANINE COTTAGE:

COTTAGE BOARDING: \$45.00 / NIGHT

SHARED COTTAGE WITH TWO DOGS: \$80.00 / NIGHT

**** We charge for a full day of boarding for all pick-ups**

after 2:00pm and for all Sunday pick-ups! **



Y-Farms Dog Boarding Contract

As your dog's owner, you agree that your dog shall not leave Y-Farms Kennels until all charges for boarding are paid to Y-Farms Kennels. If your dog is not picked up within 30 days of the stated pickup date and/or other arrangements have not been made, the dog may be sold or put up for adoption to cover his/her boarding fees. You shall be liable for any unpaid charges.

Your dog **MUST** be current on his/her vaccinations (Rabies, Bordetella & etc.) to stay at our facilities. You are responsible for all heart worm preventatives, flea and tick preventative, and other medications while he/she is in our care. If your dog is not feeling well and requires professional attention, Y-Farms, in its sole discretion, may engage the services of a veterinarian or administer medicine and the expenses thereof shall be paid by Owner. By signing this Contract and leaving your dog with Y-Farms, the Owner certifies to the accuracy of all information given about your dog and that he/she is current on all vaccines and that your dog has not been exposed to rabies or distemper within a 30-day period prior to boarding.

Y-Farms Kennels agrees to exercise reasonable care for the dog delivered by the Owner to Y-Farms for boarding, and to keep its premises sanitary and properly enclosed.

The health and well-being of your dog is our #1 priority

It is still possible for a dog to become ill, even if vaccinated. The Owner agrees that Y-Farms is not liable for any illnesses suffered by your dog during or after its stay, including but not limited to Kennel Cough.

Although the dogs are supervised during potty and play time, injuries and sickness can occur like; dog bites, scratches, abrasions, puncture wounds, injuries to paw pads, contraction of contagious illnesses and/or parasites, bronchitis, stress, loss of appetite, diarrhea, sprains, fractures, insect bites, allergic reactions, weight loss, eye injuries, hot spots, bloat or even death.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the boarding of this dog, or any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named dog during the term of this contract.

Y-Farms reserves the right to adopt new, additional policies and procedures, from time to time, without the prior written permission of the Client. Pricing also subject to change without prior notification.

I agree that my dog(s) may be videotaped and/or photographed. I further agree that my dog(s) may be used on the internet, social media, and advertising by Y-Farms Kennels.

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Y-Farms Dog Boarding Contract

The Owner further agrees to be solely responsible for all acts or behavior of their dog while it is in the care of Y-Farms Kennels.

This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the OWNER and Y-Farms Kennels.

This Contract shall be in force for this and all future boarding at Y-Farms Kennels.

Dog Owner:

Print Name: _____ Signature: _____ Date: _____

Dog Name (First & Last): _____

Y-Farms Representative:

Print Name: Jennifer Young-Hopkins Signature: Jennifer Young-Hopkins

****Any dog that shows aggression towards humans or other animals, barks excessively, or is disruptive inside is considered a problem. If at any time a dog becomes a problem, they will be moved into a covered kennel outside.*

****Y-Farms has "cage free" play yards with 6-foot commercial fencing, if your dog is an escape artist, extreme digger, or climber, then we are not the boarding facility for your dog.*

For more information on our boarding facility guidelines & rules please read our "Boarding Guidelines Information" page located on our website, <https://y-farms.com/boarding-services>



Bordetella (Kennel Cough) Waiver:

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every 6 months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends, that dogs that have not had a Bordetella vaccine within 6 months of the desired boarding or training date, have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

****Bordetella (Kennel Cough) is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.**

PLEASE SIGN & DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS LISTED:

I, _____, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective.

Y-Farms Kennels will not be held liable in any way for failure to follow their recommended guidelines.

I, _____, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness. I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible in the event that my dog becomes ill and that I, as the pet's owner, am responsible for my own pet's care and medical attention/expenses.

Date: _____

Dog Name (First & Last Name): _____



Senior Dog Boarding Waiver (Ages 10+):

In preparation for boarding your senior dog, please complete the following requirements prior to drop-off:

- * Contact your veterinarian- Discuss a course of action should your pet become ill or start to show signs of stress and discomfort and ask if they offer boarding. In the event that your pet cannot finish out their stay with us, boarding at a vet will allow for around-the-clock care and monitoring.
- * Set up an emergency contact- If we cannot get ahold of you, designate a trusted friend or family member to act on your behalf to make any medical decisions.
- * Kennel cough & other viruses- Be aware that even though your dog will be current on their Bordetella vaccine, they can still get kennel cough. While it's just a cold for most dogs, it can be a little more complicated in older dogs. If you plan on boarding your dog during the summer, or other busy times, feel free to check with us to see if we have had any dogs displaying symptoms. If something is circulating, we understand and support your need to cancel the reservation.

Medical Treatment: If your pet experiences a life-threatening problem, we will make every attempt to contact you and your emergency contact. If we are unable to contact you, we will proceed as the veterinarian deems necessary. If you do not want a vet to perform lifesaving procedures on your pet, please sign and initial next to the DNR (Do Not Resuscitate) order below. Please initial one of the following and leave credit card information if applicable:

_____ YES - I want my pet to receive lifesaving care, regardless of cost, and will provide my credit card information. I understand that all treatments will be my financial responsibility.

_____ NO - Allow for comfort measures only and/or general care. I would like my pet to be kept pain free and comfortable and will provide my credit card information. I understand that all treatments will be my financial responsibility. DO NOT EXCEED \$

_____ DNR- Do Not Resuscitate

Credit Card Type: Visa/ Master Card/ Discover/ American Express
Name on card: _____
C/C #: _____
CVV:3/4-digit code _____ EXP: _____ Billing Zip: _____

_____ I understand that Y-Farms Kennels is not staffed 24-hours per day and thus is not suitable for dogs in need of intensive or end-of-life care.

_____ I understand that due to my dog's health concerns, and/or they are over the age of 10, Y-Farms Kennels ability to board and care for my pets' needs may vary seasonally, i.e.- during high volume times and holidays.

_____ I understand that Y-Farms Kennels takes into consideration my pet's ease of mobility, general attitude and demeanor, stress levels, appetite, potty habits (incontinence, etc.) and willingness to receive medication. The kennel manager may decide during my pet's stay that they are no longer suitable for boarding. A pet-sitter, veterinarian or alternate arrangement will be made in my pet's best interest.

_____ I have contacted my vet and put a plan in place if I am unreachable and my pet needs to be medically boarded.

Pet Owner Signature: _____ Date: _____

Primary Vet: _____ Phone: _____

Authorized Emergency Contact: _____ Phone: _____

Y-Farms Representative: Jennifer Young-Hopkins