



## Welcome to Y-Farms Kennels

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide your pup a safe and fun experience!

**Proof of Rabies, Bi-annual Bordetella, and DHLPP is required for all dogs on our premises.**

*\*Please note that our facility is located on our family farm, steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment prior to arriving. \**

- ❖ **Customer Hours:** Monday-Friday: 8:30am-5:30pm, Saturday: 9am-2pm, Sunday: 2pm-4pm. Additional fees will be added if an early check-in or late check-out is needed.
- ❖ **Tours:** Due to COVID-19 and with the safety of our employees and clients in mind, we are not offering tours until further notice. Check out our virtual tour on our website to view the kennel facilities.
- ❖ **Training Paperwork:** Please make sure that you have completed a New Client Form and a Training Agreement Form for your dog. The forms must be either emailed to us at [jen@y-farms.com](mailto:jen@y-farms.com) or delivered in person at drop-off.
- ❖ **Vaccinations:** Before your dog can begin training, we must receive a current copy of your dog's vaccination records to ensure he/she is up to date on all required vaccines. These copies must be either be emailed to us at [jen@y-farms.com](mailto:jen@y-farms.com) or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.
- ❖ **Drop Off / Pick Up:** Our automatic gate will be closed, please wait a few moments for us to open it. Please **DO NOT** honk, as we have a motion-censored doorbell that will alert us of your arrival. Once the gate has opened, please drive slowly down the driveway to the boarding facility. An employee will be outside to greet you. If an employee is not outside to greet you, there is a doorbell located at the front of our kennel building, and someone will be out to greet you shortly.
  - ***Please do not enter the facility without an employee present.***
- ❖ **What to Bring:** We provide bedding, bowls, and toys. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.
- ❖ **Special Needs /Medications:** If your dog has any health or medical issues, let us know at drop off or in your reservation. Also, please notify us if we should use additional caution to handle your pet (bad back, sore joints, hip dysplasia, & seizures). If your dog has medication, make sure to have your dog's name and dosage instructions written on the bottle and on their paperwork. There is a \$5.00 charge per day for us to administer medications.
- ❖ **Non-Spayed / Neutered:** We will allow non-neutered males to board with us; however, he will be monitored closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for the duration of his stay. You must inform us if your female dog is in "heat" or due to come in "heat", so we can take extra precaution while she is in our care. There is \$5.00 per day extra charge for females that are in heat.
- ❖ **Payment:** We accept Cash, Checks, Credit Cards (4.5% fee) and Venmo. Please make checks payable to Y-Farms Kennels.

## **Y-Farms Dog Training Information**

Here at Y-Farms, we create training plans that are customized to each dog. We believe that every dog is unique, so their training should be too! We provide one-on-one training daily. Even when we are not doing formal training, our staff will be correcting/training your dog throughout the day. Even though we offer a 6-week training course, it typically takes 2 months to have a dog completely obedience trained.

*We start our programs on the 1<sup>st</sup> and 15<sup>th</sup> of every month. Space is limited, so please schedule in advance to reserve a spot for your dog. We require a \$100.00 non-refundable deposit to reserve your dog's training spot. The remaining \$1400.00 will be due at the time of drop off.*

### **🐾 Basic Obedience Training 6 weeks: \$1,500.00**

This program is perfect for dogs (6 months or older) who need to learn basic commands and manners. During the 6 weeks of training we will teach your dog our Obedience Training Curriculum, as well as addressing any other issues you might be having at home.

### **🐾 Puppy Obedience Training 6 weeks: \$1,500.00**

Our Puppy Obedience Program is dedicated to young dogs (13 weeks - 6 months of age). This program is designed to give your puppy the perfect training foundation. The puppies are started with basic obedience training. They learn to walk on heel and sit while on a leash, as well as addressing any other issues. Although puppy training won't fix all problems, it will certainly help improve your puppy's manners.

# Y-Farms Obedience Curriculum

-**Here**- We teach your dog to come when called.

-**Heel**- We teach your dog to walk properly on leash while staying by your side, with no pulling. All training students will have long walks around the property for leash training.

-**Kennel**- We teach your dog to “Kennel” on command. We help your dog understand that the kennel is a safe and comfortable place to be. “Kennel” can be used to get into a truck, crate, or to get on a bed.

-**Sit**- We teach your dog to “Sit” and to remain sitting.

-**Down**- We teach your dog to lay “Down” when told.

-**Out**- We teach your dog to leave the room or to go potty, with the word “Out”.

-**Quiet**- We teach your dog to be quiet on command, for excessive barking and whining.

-**Drop**- We teach your dog to drop whatever is in his/her mouth when told.

**Other types of training we offer with Basic Obedience, at no extra cost: (Request when scheduling)**

-**Confidence Building**- We teach shy or anxious dogs to be more confident with themselves, and in new environments/situations.

-**E-Collar Training**- We will condition your dog to an e-collar once they understand the commands we teach. E-collar training is effective in teaching dogs to come when they are called, under all conditions, regardless of the circumstances.

-**Human Aggression/Socialization**- We teach your dog how to behave properly when meeting new people, or when in a group of people.

-**Food Aggression**- We teach your dog to be more comfortable when eating around people/dogs.

-**Yard Digging**- We teach your dog to stop digging in the yard.

-**Counter/Trash Stealing**- We teach your dog to stop stealing food or trash.

-**Swim Lessons**- We will teach your dog to swim. An employee will be in the water with the dog at all times.

-**Handling Familiarization**- We will work with your puppy to be comfortable with us touching the mouth, paws, legs, belly, and tail. This is very important when working with your dog in the future.

-**Nipping/Biting**- We will teach your dog not to bite or nip at people.

-**Potty Training**- We will encourage your puppy to potty outside and not to potty in their crate or inside the house.

## **Frequently Asked Training Questions:**

### **1. What are your hours for drop-off and pick-up?**

We will schedule a time and date for you to bring your dog in for training. We would like to meet with you to go over training questions, goals and schedules. Please contact us at 225-301-0175 to schedule an appointment. Training visits are encouraged, we want to make sure your dog works for you and that you understand the training program.

### **2. If we wanted to drop our dog off for training, when could we get started?**

Usually we can get your dog in within a couple of weeks, but sometimes there is a short waiting period. It really just depends on when you contact us. We do take reservations for future dates. A \$100.00 non-refundable Deposit is required to reserve your dog's spot for training.

### **3. Do you work with older dogs?**

Yes, we have successfully worked with dogs over five years of age. We can help you with your dog.

### **3. What will my dog be doing when he is not training?**

The dogs are out and about most all day every day. We put them in their kennels at dinner time and for rest time. After training, each dog can unwind on one of our 6 dog yards. During inclement weather the dogs are brought into our indoor kennel building, where they can enjoy some free time or rest. Unlike other training kennels, we do not force the dogs to stay in an enclosed kennel all day. We believe that they need free time to unwind and just be a dog.

### **4. Do you train all of the dogs with an e-collar?**

No, I have trained many dogs without the e-collar. The e-collar is a wonderful tool if used correctly. We do not "teach" with the e-collar we "reinforce" what your dog has already learned. In addition, to the e-collar, we train all dogs with a collar metal chain collar (choke chain) a leash and long lines.

### **5. What is your opinion on using treats as rewards during training?**

Rewards are not just about food treats. In fact, for some dogs, food is not a highly valued reward and other things are more important. But this is why food is often used in training especially puppies: for many dogs, the fastest way to their brain is through their stomach, so food treats are often an effective way to reward behaviors as they are being taught. However, food should never be the sole reward.

### **6. My dog will be entering the training program. Do I need to bring her dog food?**

We feed Victor Performance Dog Food to the dogs in training at here at Y-Farms Kennels. This is a complete balanced food. If your dog has food allergies or a sensitive stomach, please provide food your dog is used eating. Be sure to bring enough for the entire stay. If you are feeding Victor or a chicken-based food and you would like us to feed Victor while your dog is here, we will be happy to. If you are feeding something else and would like us to switch your dog over for the stay, please bring three to four days of food and we will mix and then switch over to our food.

### **7. Will my dog forget me while being away from me so long during training?**

Dogs have a very long memory and six weeks to three months is not a long time for them. You will also be coming up to the kennel at scheduled intervals during the training to work with your dog. Once your dog smells you and hears your voice, he/she will recognize you and be happy to see you.

### **8. Will training change my dog's personality?**

Training changes your dog's behavior but not his personality. Training helps organize the dog's thought processes so that he can be more self-controlled and respond to commands.

### **10. Will training help to correct my dog's undesirable habits such as digging, destructive chewing or nuisance barking?**

Training teaches the dog to respond to commands when you are present. It does not teach the dog to behave in a certain manner when you are absent. Digging and chewing are best addressed by confining your dog in a crate or dog run when you are unable to supervise him. Nuisance barking is best controlled with an electronic bark collar which picks up the vibration of the dog's vocal cords when he barks. They are variable intensity and can be adjusted to a suitable level.

**CHECK OUT OUR WEBSITE &  
FACEBOOK**

**[www.y-farms.com](http://www.y-farms.com)**

**[www.facebook.com/YFarmsretrievers/](http://www.facebook.com/YFarmsretrievers/)**





**Dog Information**

Dog Name:  Breed:

Color:  Sex:  Age:

Spayed/Neutered: Yes  or No  Microchip: Yes  or No   
If Yes, please list the microchip number:

Is your dog on a Special Diet: Yes  or No  If Yes, please list food and feeding instructions:

Medical Problems/Medications: Yes  or No  If Yes, please describe below:

Veterinarian:  Phone:

Comments: Please include any behaviors that your dog may have such as escape artist, digging, jumping fences, aggression to humans or other animals, chewing, fear of thunderstorms/gunshots/fireworks, etc.

**Owner Information:**

Name:  Date:

Address:

Phone:  Alternative Phone:

Email Address:

Emergency Contact:

How did you hear about us?

\*\*\* Please have all items that are brought at drop-off clearly labeled. \*\*\*

\*\*\* Y-Farms is not responsible for any leashes, collars, or bowls left at our facility. \*\*\*

\*\*\* Please complete this form and email back to Jen at [jen@y-farms.com](mailto:jen@y-farms.com) . \*\*\*



## **Bordetella (Kennel Cough) Waiver:**

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every 6 months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends, that dogs that have not had a Bordetella vaccine within 6 months of the desired boarding or training date, have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

**\*\*Bordetella (Kennel Cough) is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.**

**PLEASE SIGN AND DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS LISTED.**

I, \_\_\_\_\_, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective. Y-Farms Kennels will not be held liable in any way for failure to follow the recommended guidelines.

I, \_\_\_\_\_, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness. I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible in the event that my dog becomes ill and that I, as the pet's owner, am responsible for my own pet's care and medical attention/expenses.

Date: \_\_\_\_\_

Dog(s) Name (First & Last Name): \_\_\_\_\_



## Y-Farms Dog Training Agreement / Contract

As the owner of , I agree that Y-Farms Kennels will provide  training for my dog. Our training program begins on the 1st and the 15th of every month. The rate for six weeks of Obedience training is \$1,500.00. We require a \$100.00 non-refundable deposit to be paid in advance to reserve your dog's training spot. The remaining \$1,400.00 will be due at the time your dog is dropped off at our facility. If your dog stays with us for additional training beyond 6 weeks, we charge \$250.00 per week to continue training.

PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. Your dog will then be placed on "**boarding only**" status and you will be charged a nightly boarding rate.

Although, we do not offer training classes for you to attend with your dog, we do encourage you to be involved with the training process. Please allow us 3 weeks to work with your dog before you come for a visit. This gives us time to get to know your dog and begin to teach him/her in the way that he/she learns. At around the 3-week mark, please feel free to contact us to set up an appointment to come visit with your dog. Training is a learning process not only for your dog, but for you as his/her owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

Your dog MUST be current on all vaccinations (Rabies, Bordetella, etc.) to enroll in our training program. You are also responsible for heartworm preventative and any medications for your dog while he/she is in our care. No dogs with flea infestations will be taken into our facility.

### **The health of the animals here at our kennel is our #1 priority.**

If your dog requires medical treatment of any kind while he/she is with us, we will try to contact you. If you cannot be reached, it will be our discretion of how to handle the situation. Any occurring medical/veterinary expenses will be the responsibility of you / the dog's owner.

By signing this Training Contract and leaving your dog with Y-Farms, as your pet's OWNER you certify to the accuracy of all information provided about pet, that pet is current on all vaccines required by Y-Farms, and that your dog has not been exposed to rabies or distemper within a 30 day period prior to arriving at our kennel.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the boarding and training of this dog, or any damages which may occur from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named pet during the term of this contract. It is expressly agreed by Owner and Y-Farms Kennel that Kennel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$250.00 per animal boarding/training. The Owner further agrees to be solely responsible for all acts or behavior of said pet while it is in the care of the Kennel.

This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Y- Farms Kennels.

I hereby agree to the above as my dog's owner/representative:

Signed:  Date:

Y-Farms Representative: *Jennifer Young- Hopkins*

**Please know that we will do our best to maintain a steady pace of training with your dog.  
However, keep in mind that every dog learns at his/her own pace.**

**\*\*\* Please complete this form and email back to us at [jen@y-farms.com](mailto:jen@y-farms.com) . \*\*\***