



## Welcome to Y-Farms Kennels

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide your pup a safe and fun experience!

**Proof of Rabies, Bordetella, and DHLPP vaccines are required for all dogs on our premises.**

*Please note that our facility is located on our family farm, steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment prior to arriving. \**

- ❗ **Customer Hours:** Monday-Friday: 8:30am-5:30pm, Saturday: 9am-2pm, Sunday: 2pm-4pm. All pick-ups after 2 pm and all pick-ups on Sunday will be charged for a full day of boarding. Additional fees will be added if an early check-in or late check-out is needed.
- ❗ **Tours:** Visits are welcomed to our facility by appointment only. Tours take place Monday-Friday between 12pm- 4pm. We ask that you please leave your pooch at home for the tour.
- ❗ **Vaccinations:** We must receive a current copy of your dog's vaccination records to ensure he/she is up to date on all required vaccines. These copies must be either be emailed to [jen@y-farms.com](mailto:jen@y-farms.com) or delivered in person at drop-off.
- ❗ **Drop Off / Pick Up:** Our automatic gate will be closed, please wait a few moments for us to open it. Please **DO NOT** honk, we have a driveway alarm that will alert us of your arrival. Once the gate has opened, please drive slowly down the driveway to the gray boarding facility. An employee will be outside to greet you. If an employee is not outside to greet you, there is a doorbell located at the front of our kennel building, and someone will be out to greet you shortly.

*Please do not enter the facility without an employee present.*

- ❗ **What to Bring:** We provide bedding, bowls, and training supplies. Please bring any heart worm and flea/tick preventative or any other medications that your dog is taking at home. Most dogs who train with us use our dog food (Victor Performance) but you are welcome to bring your dog's food from home. Please be sure to label all food containers. Y-Farms is not responsible for damaged or lost items.
- ❗ **Medications:** If your dog has any health or medical issues, let us know at drop off. If your dog has medication, make sure to have your dog's name and dosage instructions written on the bottle and on their paperwork.
- ❗ **Non-Spayed / Neutered:** We will allow non-neutered males to train with us; however, he will be monitored closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for the duration of his stay. You must inform us if your female dog is in "heat" or due to come in "heat", so we can take extra precaution while she is in our care.
- ❗ **Payment:** We accept Cash, Checks, Venmo, PayPal & Credit Cards. Each PayPal or Credit Card payment will have a transaction fee of 4.5% applied to the total. Please make checks payable to Y-Farms Kennels.



## **Frequently Asked Training Questions:**

**1. What are your hours for drop-off and pick-up?**

We schedule drop off and pick up by appointment Monday through Sunday. Please contact us at 225-301-0175 to schedule an appointment.

**2. If we wanted to drop our dog off for training, when could we get started?**

Usually, we can get your dog in within a couple of weeks. Sometimes there is a short waiting period. It really just depends on when you contact us. We also take reservations for future dates, for instance if you are planning a vacation and you would like the dog to be trained while you are away. Our advice is to email us as soon as you know your vacation date.

**3. Do you work with older dogs?**

Yes, we have successfully worked with dogs over five years of age. We can help you with your dog.

**4. What will my dog be doing when he is not training?**

The dogs are out and about most all day every day. They are in their kennels for dinner time and for rest time. After training each dog will be allowed to unwind on one of our 5 dog yards. During inclement weather, the dogs are brought into our indoor kennel building, where they can enjoy some free time or rest. Unlike other training kennels, we do not force the dogs to stay in an enclosed kennel all day. We believe that they need free time to unwind and just be a dog.

**5. Do you train all of the dogs with an electronic collar?**

Over the years, I have trained many dogs without an e-collar. The collar is such a wonderful tool if used correctly. We do not "teach" with the e-collar. We use the collar to "reinforce" what your dog has already learned. We train all dogs with a collar metal chain collar (choke chain) a leash and a 20 ft. check cord.

**6. What is your opinion on using treats as rewards during training?**

We will often use treats when working with puppies. For many dogs, the fastest way to their brain is through their stomach, so food treats are often an effective way to reward behaviors as they are being taught.

**7. My dog will be entering for 1 month of the Boarding & Training program. Do I need to bring her dog food?**

We feed Victor Performance Dog Food to the dogs that are training at here at our kennel. If your dog has food allergies or a sensitive stomach, please provide the dogfood that your dog has been eating at home. Be sure to bring enough for the entire stay. If you would like us to switch your dog over to our food during his/her stay please bring some food, so that we can slowly switch over to our food.

**8. Will my dog forget me while being away during training?**

While a new bond will be established with the trainer, your bond to your dog will remain strong. Your dog will be busy learning new & exciting things while training with us. We will provide you with frequent updates on your dog. Once your dog is wrapping up his training, we will schedule one on one time with you to go over training. We will work with you & your dog together. Once your dog smells you and hears you, she will immediately recognize you. He will be thrilled to see you!

**9. Will training change my dog's personality?**

Training changes your dog's behavior but not his personality. Training helps organize your dog's thought processes so that he can have more self-control and respond to commands.

**10. Will training help to correct my dog's undesirable habits such as digging and destructive chewing?**

Training teaches the dog to respond to commands when you are present. It does not teach the dog to behave in a certain manner when you are absent. Digging and chewing are best addressed by confining your dog in a crate or dog run when you are unable to supervise him.

**11. How much time is spent with each dog training?**

The length of time for each session varies & depends on where your dog is in our training program. We typically train Monday through Friday & some weekends. Whether we are having a formal training session or not we will be addressing your dog's behavior & listening skills each day.



## **Y-Farms Training Information**

### **\*Payment is due at time of drop off\***

Here at Y-Farms, we customize our training program for each dog. We believe that every dog is unique, so their training should be too! We provide one-on-one training daily. Even when we are not doing formal training, our staff will be correcting/training your dog throughout the day.

It typically takes 2 months to have a dog completely obedience trained.

*The amount of training time (months) needed is fully dependent on your dog's behavioral issues, learning pace, and ability to take correction.*

#### **\* Basic Obedience: \$850.00/Month**

This program is perfect for dogs (6 months or older) who need to learn basic commands and manners. During the month, we will teach your dog our Obedience Training Curriculum, as well as addressing any other issues you might be having at home.

#### **\* Puppy Obedience: \$850.00/Month**

Our Puppy Obedience Program is dedicated to young dogs (12 weeks -5 months old). This program is designed to give your puppy the perfect training foundation. The puppies are started with basic obedience training. They learn to walk on heel and sit while on a leash, as well as addressing any other issues. Although puppy training will not fix all problems, it will certainly help improve your puppy's manners.

#### **\* Board and Train: \$350.00/Week**

Our Board & Train program is for dogs who have had obedience training in the past. This is a shorter program designed to you give your dog "refresher" on his/her manners, behavior & leash work. We strongly recommend that you allow your dog to stay with us for a minimum of 2-3 weeks.

## **Y-Farms Obedience Training Commands**

-**Here**- come to you when called

-**Heel**- “heel” means that your dog must walk directly next to you, not behind or in front of you.

-**No, Sit**- do not jump up, correction that is used for unwanted jumping on a person

-**Kennel**- “kennel” means to have your dog get into his kennel, crate or dog bed. We help your dog understand that the kennel is a safe and comfortable place to be. “Kennel” can be used to get into a truck, crate, or to get on a bed.

-**Sit**- quickly sit and face you perfectly straight, the word “sit” is also used for “stay”

-**Down**- lay “Down” when told

-**Out**- it is time to go outside for playtime or to potty

-**Quiet**- command used for your dog to be silent in his kennel, crate or indoors

-**Drop**- to release, having your dog to let go whatever is in his/her mouth

-**Wait**- “wait” command tells your dog to sit and focus on you, stay where he is and do not move forward until you release him (during food prep or opening a door)

### **Other types of training we offer with Basic Obedience, at no extra cost: (Request when scheduling)**

-**Confidence Building**- We work with shy or anxious dogs to become more confident with themselves, and in new surroundings.

-**E-Collar Training**- We will condition your dog to an electronic collar once they understand the commands we teach. E-collar training is effective in teaching dogs to come when they are called, under all conditions, regardless of the circumstances.

-**Human Aggression/Socialization**- We teach your dog how to behave properly when meeting new people, or when in a group of people.

-**Food Aggression**- We teach your dog to be more comfortable when eating around people/dogs.

-**Yard Digging**- We teach your dog to stop digging in the yard.

-**Counter/Trash Stealing**- We teach your dog to stop stealing food or trash.

-**Swim Lessons**- We will teach your dog to swim. An employee will be in the water with the dog at all times.

-**Handling Familiarization**- We will work with your puppy to be comfortable with us touching the mouth, paws, legs, belly, and tail. This is important when working with your dog in the future.

-**Nipping/Biting**- We will teach your dog not to bite or nip at people.

-**Potty Training**- We will encourage your puppy to potty outside and not to potty in their crate or inside the house.

**CHECK OUT OUR WEBSITE & FACEBOOK**

[www.y-farms.com](http://www.y-farms.com)

[www.facebook.com/YFarmsretrievers/](http://www.facebook.com/YFarmsretrievers/)





### **Dog Information**

Dog Name:  Breed:

Color:  Sex:  Age:

Spayed/Neutered: Yes  or No  Microchip: Yes  or No

If Yes, please list the microchip number:

Is your dog on a Special Diet: Yes  or No  If Yes, please list food and feeding instructions:

Medical Problems/Medications: Yes  or No  If Yes, please describe below:

Veterinarian:  Phone:

Comments: Please include any behaviors that your dog may have such as escape artist, digging, jumping fences, aggression to humans or other animals, chewing, fear of thunderstorms/gunshots/fireworks, etc.

### **Owner Information:**

Name:  Date:

Address:

Phone:  Alternative Phone:

Email Address:

Emergency Contact:

How did you hear about us?



### **Y-Farms Board & Train Agreement**

As the owner of , I agree that Y-Farms Kennels will provide obedience training & boarding for my dog.

Board & Train (training by the week) is **\$350.00** per week.

**\*\*All training fees are due at the time of drop off.**

Your dog's training will be personalized for his/her specific needs in consultation with you at time of drop off.

Your dog will spend each day with our staff and will receive training sessions during the day.

After your dog's stay with us he/she will return home, mentally and physically tired, while at the same time making progress on their specific training needs.

Please remember that training is a learning process not only for your dog, but for you as his/her owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

Your dog **MUST** be current on all vaccinations (Rabies, Bordetella, etc.) to enroll in our training program. You are also responsible for heartworm preventative and any medications for your dog while he/she is in our care.

No dogs with flea infestations will be taken into our facility.

**The health of the animals here at our kennel is our #1 priority.**

If your dog requires medical treatment of any kind while he/she is with us, we will try to contact you. If you cannot be reached, it will be our discretion of how to handle the situation. Any occurring Medical / Veterinary expenses will be the responsibility of you / the dog's owner.

By signing this Contract and leaving your dog with Y-Farms, as your pet's OWNER you certify to the accuracy of all information provided about pet, that pet is current on all vaccines required by Y-Farms, that your dog has not been exposed to rabies or distemper within a 30-day period prior to arriving at our kennel.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the boarding and training of this dog, or any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named pet during the term of this contract. It is expressly agreed by Owner and Kennel that Kennel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$250.00 per animal boarding/training. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the Kennel.

This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the OWNER and Y- Farms Kennels.

I hereby agree to the above as my dog's owner/ representative:

Signed:  Date:

Y-Farms Representative:

**Please know that we will do our best to maintain a steady pace of training with your dog. However, keep in mind that every dog learns at his/her own pace.**

**\*\*\* Please complete this form and email back to us at [jen@y-farms.com](mailto:jen@y-farms.com) \*\*\***



### **Y-Farms Obedience Training Agreement**

As the owner of , I agree that Y-Farms Kennels will provide Obedience Training for my dog.

The cost of Obedience Training is **\$850.00** monthly.

All training fees are due upon drop-off of your dog to our facility. Your drop-off date will be the payment due date for any additional months that your dog is with us.

PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. Your dog will then be placed on "boarding only" status and you will be charged a nightly boarding rate. Once your account is current, we will resume training your dog.

Although, we do not offer training classes for you to attend with your dog, we do encourage you to be involved with the training process. Please allow us 2 weeks to work with your before you come for a visit. This gives us time to get to know your dog and begin to teach him/her in the way that he/she learns. At around the 2-week mark, please feel free to contact us to set up an appointment to come visit with your dog. Training is a learning process not only for your dog, but for you as his/her owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

Your dog MUST be current on all vaccinations (Rabies, Bordetella, etc.) to enroll in our training program. You are also responsible for heartworm preventative and any medications for your dog while he/she is in our care. No dogs with flea infestations will be taken into our facility.

#### **The health of the animals here at our kennel is our #1 priority.**

If your dog requires medical treatment of any kind while he/she is with us, we will try to contact you. If you cannot be reached, it will be our discretion of how to handle the situation. Any occurring medical/veterinary expenses will be the responsibility of you / the dog's owner.

By signing this Training Contract and leaving your dog with Y-Farms, as your pet's OWNER you certify to the accuracy of all information provided about pet, that pet is current on all vaccines required by Y-Farms, and that your dog has not been exposed to rabies or distemper within a 30 day period prior to arriving at our kennel.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the boarding and training of this dog, or any damages which may occur from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named pet during the term of this contract. It is expressly agreed by Owner and Y-Farms Kennel that Kennel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$250.00 per animal boarding/training. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the Kennel.

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### **Y-Farms Puppy Training Agreement**

As the owner of , I agree that Y-Farms Kennels will provide Puppy Training for my dog.

The cost of Puppy Training is **\$850.00** monthly.

All training fees are due upon drop-off of your dog to our facility. Your drop-off date will be the payment due date for any additional months that your dog is with us.

PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. Your dog will then be placed on "boarding only" status and you will be charged a nightly boarding rate. Once your account is current, we will resume training your dog.

Although, we do not offer training classes for you to attend with your dog, we do encourage you to be involved with the training process. Please allow us 2 weeks to work with your before you come for a visit. This gives us time to get to know your dog and begin to teach him/her in the way that he/she learns. At around the 2-week mark, please feel free to contact us to set up an appointment to come visit with your dog. Training is a learning process not only for your dog, but for you as his/her owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

Your dog MUST be current on all vaccinations (Rabies, Bordetella, etc.) to enroll in our training program. You are also responsible for heartworm preventative and any medications for your dog while he/she is in our care. No dogs with flea infestations will be taken into our facility.

**The health of the animals here at our kennel is our #1 priority.**

If your dog requires medical treatment of any kind while he/she is with us, we will try to contact you. If you cannot be reached, it will be our discretion of how to handle the situation. Any occurring medical/veterinary expenses will be the responsibility of you / the dog's owner.

By signing this Training Contract and leaving your dog with Y-Farms, as your pet's OWNER you certify to the accuracy of all information provided about pet, that pet is current on all vaccines required by Y-Farms, and that your dog has not been exposed to rabies or distemper within a 30 day period prior to arriving at our kennel.

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