



Welcome to Y-Farms

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide you and your pup a safe, and fun experience!

Proof of Rabies, Bi-annual Bordetella, and DHLPP is required for all dogs on our premises.

**Please note that our facility is located on our family farm, steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment prior to arriving. **

- ❖ **Customer Hours:** Monday-Friday: 8:30am-5:30pm, Saturday: 9am-2pm, Sunday: 2pm-4pm. Additional fees will be added if an early check-in or late check-out is needed.
- ❖ **Tours:** Due to COVID-19 and with the safety of our employees and clients in mind, we are not offering tours until further notice. Check out our virtual tour on our website to view the kennel facilities.
- ❖ **Boarding Paperwork:** Please make sure you have completed a New Client Form and a Boarding Agreement Form for each pet. The forms must be either emailed to us at jen@y-farms.com or delivered in person at drop-off.
- ❖ **Vaccinations:** Before boarding, we must receive a current copy of your dog's vaccination records to ensure he/she is up to date on all required vaccines. These copies must be either be emailed to us at jen@y-farms.com or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.
- ❖ **Drop Off / Pick Up:** Our automatic gate will be closed, please wait a few moments for us to open it. Please **DO NOT** honk, as we have a motion-censored doorbell that will alert us of your arrival. Once the gate has opened, please drive slowly down the driveway to the white boarding facility. An employee will be outside to greet you. If an employee is not outside to greet you, there is a doorbell located at the front of our kennel building, and someone will be out to greet you shortly.
 - **Please do not enter the facility without an employee present.**
- ❖ **What to Bring:** We provide bedding, bowls, and toys. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. We will not accept more than 2 items from home (toys, t-shirt, blankets). Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.
- ❖ **Special Needs / Medications:** If your dog has any health or medical issues, let us know at drop off or in your reservation. Also, please notify us if we should use additional caution to handle your pet (bad back, sore joints, hip dysplasia, & seizures). If your dog has medication, make sure to have your dog's name and dosage instructions written on the bottle and on their paperwork. There is a \$5.00 charge per day for us to administer medications.
- ❖ **Non-Spayed / Neutered:** We will allow non-neutered males to board with us; however, he will be monitored closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for the duration of his stay. You must inform us if your female dog is in "heat" or due to come in "heat", so we can take extra precaution while she is in our care. There is a \$5.00 charge per day for females that are in heat while staying with us.
- ❖ **Payment:** We accept Cash, Checks, Credit Cards (4.5% fee), and Venmo. Please make checks payable to Y-Farms Kennels.

Y-Farms Boarding Information

Payment is due at pick-up

- * Small-Large dogs(0-80Lbs) - \$30.00/Night**
- * Extra Large dogs(81+Lbs) - \$35.00/Night**

Multiple Dog Discount: \$5.00 deducted from each additional dog per night

At Y-Farms, we offer accommodations for every dog. All dogs have supervised playtime to socialize, and exercise for the majority of each day. We create “buddy groups”, each group is separated by size and temperament, insuring a fun and safe playtime environment. Interactive, durable toys are provided in each yard to stimulate playtime. On our 3 outdoor play yards, we have large and small splash pools (weather permitting) and doggy approved playground equipment. For nap times, each dog is kenneled separately in one of our indoor or outdoor patio kennels. All patio kennels are fully fanned and have a raised Kuranda bed for napping. If we have inclement weather, everyone will be kenneled in our indoor facility for nap times. Dogs with special needs and specific breeds will be kenneled indoors for their comfort and safety. Each one of our boarding dogs will sleep indoors at night.

A Typical Day At Our Kennel:

7:00am-8:30am: Potty/Playtime

8:30am-10:00am: Breakfast/Rest Time

10:00am-12:00pm: Potty/Playtime

12:00pm-2:00pm: Naptime

2:00pm-4:00pm: Potty/Playtime

4:00pm-5:30pm: Dinner/Rest Time

5:30pm-7:30pm: Potty/Play Time

7:30pm-8:00pm: Get Ready for Bedtime

Frequently Asked Boarding Questions:

- 🐾 **How old does my dog have to be to board?** Your dog is welcomed to come board with us after he/she has received all the vaccines we require (Current Rabies, DHLPP, and Bi-annual Bordetella (Kennel Cough)). For your pup's safety, we do not allow dogs under 12 weeks of age to board with us.
- 🐾 **Do I need to bring my dog for a temperament test before boarding?** No, we do not require a temperament test before boarding. If we do notice any type of aggression and/or negative behaviors, we will adjust your dog's daily activities as needed.
- 🐾 **Can I bring my dog for a day/night to see how he/she will do being boarded?** Yes, we do allow it if you feel like your pup needs to have a "test run" before boarding with us. Nightly boarding rates will apply. Email us at jen@y-farms.com or text us (225) 301-0175 to schedule.
- 🐾 **Do you board any breeds of dogs?** Yes, we board all breeds of dogs.
- 🐾 **Do you offer an extended stay discount?** At this time, we do not offer an extended stay discount.
- 🐾 **How can I see my dog while he/she is boarding?** The best way to see your dog is to check out our [Facebook](#) page! We post new pictures/videos of our furry friends on our kennel's Facebook page daily!
- 🐾 **My dog is not listening to me, do you offer training too?** Yes, we do offer training! We offer weekly Board & Train, as well as monthly basic obedience, puppy obedience, and retriever training. Check out the next page for more training information!



CHECK OUT OUR
WEBSITE &
FACEBOOK PAGE



Dog Information

Dog Name: Breed:

Color: Sex: Age:

Spayed/Neutered: Yes or No Microchip: Yes or No
If Yes, please list the microchip number:

Is your dog on a Special Diet: Yes or No If Yes, please list food and feeding instructions:

Medical Problems/Medications: Yes or No If Yes, please describe below:

Veterinarian: Phone:

Comments: Please include any behaviors that your dog may have such as escape artist, digging, jumping fences, aggression to humans or other animals, chewing, fear of thunderstorms/gunshots/fireworks, etc.

Owner Information:

Name: Date:

Address:

Phone: Alternative Phone:

Email Address:

Emergency Contact:

How did you hear about us?

*** Please have all items that are brought at drop-off clearly labeled! ***

*** Y-Farms is not responsible for any leashes, collars, or bowls left at our facility. ***

*** Please complete this form and email back to Jen at jen@y-farms.com ***



Bordetella (Kennel Cough) Waiver:

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every 6 months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends, that dogs that have not had a Bordetella vaccine within 6 months of the desired boarding or training date, have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

****Bordetella (Kennel Cough) is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.**

PLEASE SIGN AND DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS LISTED.

I, _____, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective. Y-Farms Kennels will not be held liable in any way for failure to follow the recommended guidelines.

I, _____, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness. I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible in the event that my dog becomes ill and that I, as the pet's owner, am responsible for my own pet's care and medical attention/expenses.

Date: _____

Dog(s) Name (First & Last Name): _____



Y-Farms Dog Boarding Agreement

As the owner of _____, I agree to have my dog boarded at Y-Farms Kennels.

We charge \$30.00 per night for toy to large sized dogs (0-75 pounds) & \$35.00 per night for giant breeds or extra-large sized dogs (75+ pounds Great Danes & Mastiffs). Our indoor kennel buildings are Air Conditioned & Heated. Each dog will have daily outdoor exercise throughout the day. For your dog's safety, he/she will be crated for nap & nightly sleep time.

For more information on our boarding facility guidelines & rules please read our "Boarding Guidelines Information" page located on our website, www.y-farms.com.

- Any pick-ups after 2 PM and any pick-ups on Sundays will result in a charge for a full day of boarding.
- If your dog's stay will be longer than 2 weeks, we ask that you pay for his/her boarding at the time of drop off to our facility.
- If your dog's stay will be less than 2 weeks, payment is due at time of pick-up.

As your dog's owner, you agree that your dog shall not leave Y-Farms Kennels until all charges for boarding are paid to Y-Farms Kennels. If your dog is not picked up within 30 days of the stated pickup date and/or other arrangements have not been made, the dog may be sold or put up for adoption in order to cover his/her boarding fees. You shall be liable for any unpaid charges.

The health and wellbeing of all the animals at Y-Farms is our #1 priority.

Your dog MUST be current on his/her vaccinations (Rabies, Bordetella & etc.) to stay at our facilities. You are responsible for all heartworm preventatives, flea and tick preventative, and other medications while he/she is in our care. No dog will be allowed on our premises with flea infestations. If while with us your dog becomes ill and needs medical attention, at our discretion, we will attempt to contact you. If you cannot be reached, it will be at the discretion of our staff of how to handle the situation. Any occurring medical/veterinary expenses will be the responsibility of you, the owner.

By signing this Contract and leaving your dog with Y-Farms, as your pet's OWNER, you certify to the accuracy of all information provided about pet, that pet is current on all vaccines required by Y-Farms, and that your dog has not been exposed to rabies or distemper within a 30-day period prior to boarding.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the boarding of this dog, or any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named pet during the term of this contract. It is expressly agreed by Owner and Y-Farms Kennel that Y-farms Kennel's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per animal boarded. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the Kennel.

Y-Farms has "cage free" play yards with 6-foot commercial fencing, if your dog is an escape artist, extreme digger, or climber: we are not the boarding facility for your dog.

If your dog has been under recent medical care & has medical restrictions, we suggest, for the health of your dog, that you have your veterinary board your dog while you are away.

Any dog that shows aggression towards humans or other animals, barks excessively, or is disruptive inside is considered a problem. If at any time a dog becomes a problem, they will be moved into our covered kennel outside.

Y-Farms Kennels agrees to exercise reasonable care for the pet delivered by the Owner to our Kennel for boarding, and to keep its premises sanitary and properly enclosed. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the OWNER and Y-Farms Kennels.

I hereby agree to the above as my dog's owner/ representative:

Signed:

Date:

Y-Farms Representative: Jennifer Young-Hopkins



Senior Dog Boarding Waiver (Ages 10+):

In preparation for boarding your senior dog, please complete the following requirements prior to drop-off:

- * Contact your veterinarian- Discuss a course of action should your pet become ill or start to show signs of stress and discomfort and ask if they offer boarding. In the event that your pet cannot finish out their stay with us, boarding at a vet will allow for around-the-clock care and monitoring.
- * Set up an emergency contact- If we cannot get ahold of you, designate a trusted friend or family member to act on your behalf to make any medical decisions.
- * Kennel cough & other viruses- Be aware that even though your dog will be current on their Bordetella vaccine, they can still get kennel cough. While it's just a cold for most dogs, it can be a little more complicated in older dogs. If you plan on boarding your dog during the summer, or other busy times, feel free to check with us to see if we have had any dogs displaying symptoms. If something is circulating, we understand and support your need to cancel the reservation.

Medical Treatment: If your pet experiences a life-threatening problem, we will make every attempt to contact you and your emergency contact. If we are unable to contact you, we will proceed as the veterinarian deems necessary. If you do not want a vet to perform lifesaving procedures on your pet, please sign and initial next to the DNR (Do Not Resuscitate) order below. Please initial one of the following and leave credit card information if applicable:

_____ YES - I want my pet to receive lifesaving care, regardless of cost, and will provide my credit card information. I understand that all treatments will be my financial responsibility.

_____ NO - Allow for comfort measures only and/or general care. I would like my pet to be kept pain free and comfortable and will provide my credit card information. I understand that all treatments will be my financial responsibility. DO NOT EXCEED \$ _____

_____ DNR- Do Not Resuscitate

Credit Card Type: Visa/ Master Card/ Discover/ American Express

Name on card: _____

C/C #: _____

CVV:3/4-digit code _____ EXP: _____ Billing Zip: _____

Card Holder Signature: _____

_____ I understand that Y-Farms Kennels is not staffed 24-hours per day and thus is not suitable for dogs in need of intensive or end-of-life care.

_____ I understand that due to my dog's health concerns, and/or they are over the age of 10, Y-Farms Kennels ability to board and care for my pets' needs may vary seasonally, i.e.- during high volume times and holidays.

_____ I understand that Y-Farms Kennels takes into consideration my pet's ease of mobility, general attitude and demeanor, stress levels, appetite, potty habits (incontinence, etc.) and willingness to receive medication. The kennel manager may decide during my pet's stay that they are no longer suitable for boarding. A pet-sitter, veterinarian or alternate arrangement will be made in my pet's best interest.

_____ I have contacted my vet and put a plan in place if I am unreachable and my pet needs to be medically boarded.

Pet Owner Signature: _____ Date: _____

Primary Vet: _____ Phone: _____

Authorized Emergency Contact: _____ Phone: _____