

## Y-Farms Kennels General Boarding Information

**Proof of vaccinations (Rabies, Bi-annual Bordetella, and DHLPP) is required for all boarding animals.**

**Kennel Hours: Monday – Friday: 8:30 am - 5:30 pm Saturday: 9 am - 2 pm Sunday: 2 pm - 4 pm**

### **Reservations & Availability:**

Please contact us as soon as you have a date set for your trip or vacation, as our kennel can fill up at any given time. We will only take a limited number of dogs to board at our kennel. Our kennel facility is flexible but to ensure that we have the kennel space available, please text Jennifer at [225-301-0175](tel:225-301-0175). Also, you can send us an email, our email address is: [jen@y-farms.com](mailto:jen@y-farms.com)

### **Facility / Amenities:**

Our indoor boarding facility is located behind our home in our white kennel building. Please drive to the white building when dropping off and picking up your dog.

If our automatic gate is closed, please park and use the pedestrian gate to walk your dog to the boarding kennel. We do have a driveway alarm to help us know when you pull up to the gate, please be patient as it may take a moment for us to open the gate for you. PLEASE DO NOT HONK!!

The dogs have air conditioned and heated sleeping quarters. The dogs will have outdoor time to exercise and play with other dogs several times during each day. During the day, the dogs can socialize indoors, with one of our kennel attendants supervising their playtime. When we have inclement weather, the dogs can play indoors.

*\*\*\*Even though Y-Farms has "cage free" play yards with 6-foot commercial fencing, if your dog is an escape artist, extreme digger, or climber we may not be the facility for your dog. \*\*\**

For your dogs' safety, he/she is crated for a nap and nightly sleep time. If you choose to send a doggy blanket/bed for your dog to use for sleep time, please make sure that it is labeled with your dog's name. Any items (dog toys, medications, treat & dogfood containers) that are left with your dog during his/her stay will need to be labelled for identification purposes.

We offer a complimentary spa quality bath for dogs that board with us 1 week or longer.

This bath includes shampoo/conditioner, brush out, blow dry, routine ear cleaning & cologne. If your dog is staying for less than 1 week, we will gladly bathe your dog. The cost is \$20.00. Please make arrangements with us at time of drop off so we can schedule his/her bath time.

*\*\*\*Please notify us at time of drop off what day and time you will be returning for your dog so we can schedule to have your dog bathed and ready to go home. \*\*\**

Any items (dog toys, blankets, medications, treat & dog food containers) that are left with your dog during his/her stay will need to be labeled for identification purposes

### **Feeding:**

While your dog is staying overnight, we offer Victor Performance Dog Food. However, if your dog is on a special diet please provide his/her own food. Please separate and label your dog's food with their name and feeding instructions. Feel free to bring as many treats and bones as you would like for your dog to enjoy during their stay. We ask that you do not bring food/water bowls, we would hate for them to be misplaced or broken while at the kennel.

**Special Needs /Medications:**

Please inform us if your pet has any health or medical issues. Please have your dog's name and dosage instructions written on their medication & their paperwork at time of drop-off.

*\*\*\* If we need to administer medication while he/she is at our kennel, there is a \$5.00 charge per day for us to administer any oral medications as well injections such as insulin.*

*\*\*\*If your dog has been under recent medical care & has medical restrictions, we suggest, for the health of your dog, that you have your veterinary board your dog for you.*

*\*\*\*We ask that you inform us if your female dog is in "heat" or due to come in "heat" while in our care so we can take extra precaution during group playtime.*

*\*\*\* We will allow non-neutered males to board with us, however he will be monitored closely for any signs of aggression with other dogs. If he becomes aggressive, we will keep him kenneled for the duration of his stay with us.*

Also, let us know if we should use additional caution to handle your pet (bad back, sore joints, hip dysplasia & seizures). Just like children, dogs get bumps and scrapes while playing. If your dog or puppy has a minor injury we will address any medical needs here on site.

At the discretion of our staff, if we feel that an injury is serious, we will notify you immediately and to make any veterinary arrangements.

**Payment:**

For dogs staying with us longer than 1 week, payment is due at time of drop-off. For dogs staying with us less than a week, payment is due at time of pick-up. We accept Cash, Checks, PayPal, & Credit Cards (please note that credit card payments will be subject to a 3% bank fee).

**Drop off & Pick up:**

If your pet is not picked up by 2 PM, we will charge for that day's boarding. Any dogs that are picked up during our Sunday hours will be charged for that day of boarding. ALL drop-offs and pick-ups must be scheduled in advanced.

**After boarding with us:**

Please don't be overly concerned if you have a "tired pup" after his/her stay at Y- Farms. It is not uncommon for your dog to rest for 3-5 days after boarding with us. It is much like humans who have been out of town; you just don't rest as well away from home. Your dog has also had a lot of playtime, outdoor activity, and stimulation during their stay with us.

**Visits:**

We always welcome visits to our kennel however please contact us ahead of time to set up an appointment. We generally have a busy schedule with kennel chores, dog training, & boarding clients dropping off and picking up their dogs.

*\*\*\*Please keep in mind that our kennel is located at our home and in order to have some normalcy for our family we ask that you try to adhere to the hours listed above. \*\**

*\*\*\*Due to the noise level at our kennel, it is not always possible for us to answer your phone call. Please try sending a text message to Jen at [\(225\) 301-0175](tel:2253010175) or email us at [Jen@y-farms.com](mailto:Jen@y-farms.com).\*\*\**