

Y-FARMS TRAINING INFORMATION & CONTRACT

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide you and your pup with a safe and fun experience!

**Please note that our facility is located on our family farm, steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment before arriving. **

Customer Hours: Monday-Friday: 8:30 am-5:30 pm, Saturday: 9 am-12 pm, Sunday: 2 pm-4 pm. Additional fees will be added if early check-in or late check-out is needed.

Tours: We welcome visits to view our facility. Please get in touch with us to schedule an appointment. We ask that you do not bring your dog with you when you come for your visit. Tours are by appointment only.

Vaccinations: Before training, we must receive a current copy of your dog's vaccination records to ensure they are up to date on all required vaccines. We require DPP (Distemper, Parvovirus & Parainfluenza), Rabies, Bordetella. These copies must be either emailed to us at jen@y-farms.com or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.

Drop Off / Pick Up: Our automatic gate will be closed. Please wait a few moments for us to open it. Once the gate has opened, please **drive slowly** down the driveway to the gray building with the red door. Please DO NOT honk, as we have a motion-censored doorbell that will alert us of your arrival.

What to Bring: We provide bedding, bowls, and toys, however if you would like to bring a small blanket and treats for your dog you are welcome to do so. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.

Special Needs / Medications: If your dog has any health or medical issues, let us know when you make your training reservation.

Non-Spayed / Neutered: We will allow non-neutered males to train with us; however, we will monitor him closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for his stay. You must inform us if your female dog is in "heat" or due to come in "heat" so we can take extra precautions while she is in our care.

Payment: We accept Cash, Checks, Credit Cards (4.5% fee), and Venmo. Please make checks payable to Y-Farms Kennels.

Y-Farms Dog Training Information

Here at Y-Farms, we create training plans customized to each dog. We believe that every dog is unique, so their training should be too! We provide one-on-one training daily. Even when we are not doing formal training, our staff will correct and work with your dog throughout the day.

Even though we offer a 6-week training course, it typically takes two months to have a dog thoroughly obedience trained.

We start our programs on the 1st and 15th of every month. Space is limited, so please schedule in advance to reserve a spot for your dog.

We require a \$100.00 non-refundable deposit to secure your dog's training spot. The remaining \$1,700.00 will be due at the time of drop-off.

🐾 Basic Obedience Training- 6 weeks: \$1,800.00

This program is perfect for dogs (6 months or older) who need to learn basic commands and manners. During the six weeks of training, we will teach your dog our Obedience Training Curriculum and address any other issues you might be having at home.

🐾Puppy Obedience Training- 6 weeks: \$1,800.00

Our Puppy Obedience Program is for young dogs (13 weeks - 6 months). This program is designed to give your puppy a solid training foundation. The puppies begin with basic obedience training. They learn to walk on heel, sit on a leash, and address other issues. Although puppy training won't fix all problems, it will undoubtedly help improve your puppy's manners.

Basic Obedience Commands

Here: Dog should come directly to you when called

Heel: Dog is set up on the left-hand side of you, not in front or behind you, to keep pace with you while walking/running. Only use the command once the dog is close to you after saying “here”

Tip: Placing your left hand, palm open, by your side or patting the outer part of your left leg, while also using the verbal command, can help act as a target or cue for where the dog needs to be

Sit: Dog sits immediately, faces towards you, and stays sitting until released

**We use the word “sit” to represent the command for both “sit” and “stay” **

Down: Dog lies down and should continue to lay down until released

Wait / No Sit: Dog should sit and focus on you where they are and not continue action until told a follow-up command

These commands are used interchangeably

Kennel / Place: Dog will get into crate, kennel, or dog bed. It is also used to load a dog up into a vehicle or ATV.

These commands are used interchangeably

Out: Dog will know to go outside for potty or playtime

Quiet: Dog should be silent in crate/kennel or in any setting

While we have worked to build a foundation with your dog using these commands, you will need to enforce them at home to maintain your dog’s obedience training.

Frequently Asked Training Questions:

What are your hours for drop-off and pick-up?

Drop-off and pick-up are by appointment Monday through Sunday. Please get in touch with us at 225-301-0175 to schedule an appointment.

If we wanted to drop our dog off for training, when could we get started?

Usually, we can get your dog in for training within a few weeks, but sometimes there is a short waiting period. We can take reservations for a future date. If you are planning a vacation and want the dog to be trained while you're away. Please contact us as soon as you know your vacation date.

My dog has specific training needs, can you help us?

Each dog is viewed as an individual and has its challenges and needs. Our program covers the core elements of manners, communication, respect, and basic commands (including sit, stay, come, go back, etc.). In addition to these fundamentals, our training program is customized to address your dog's specific needs and behaviors.

What will my dog be doing when he is not training?

The dogs are out and about almost all day, every day. We put them in their kennels at mealtime and for rest time. After training, each dog can unwind on one of our seven dog yards. During inclement weather, the dogs are brought into our indoor kennel building, where they can enjoy some free time or rest. Unlike other training kennels, we do not force the dogs to stay in an enclosed kennel all day. We believe that they need free time to unwind and be a dog.

Do you train all of the dogs with an e-collar?

Over the years, we have trained many dogs without the e-collar. The collar is such an excellent tool if used correctly. We do not "teach" with the e-collar. We "reinforce" what your dog has already learned. In addition to the e-collar, we train all dogs with a metal chain collar (choke chain), a leash, and a long lead. So we don't use the e-collar only.

What is your opinion on using treats as rewards during training?

Rewards are not just about food treats. In fact, for some dogs, food is not a highly valued reward, and other things are more important. But this is why food is often used in training, especially for puppies: for many dogs. The fastest way to their brain is through their stomach, so food treats are often an effective way to reward behaviors as they learn. Rewards can be verbal praise; some dogs desire physical affection, while others feel rewarded by fetching a bumper or going for a swim. After working with each dog, a couple of times, we can quickly determine their "Love Language."

Will my dog forget me while being away from me so long during training?

Dogs have a very long memory; six weeks to three months is not a long time for them. Once your dog smells and hears your voice, it will recognize and be happy to see you. You will also come to the kennel at scheduled intervals during the training to work with your dog.

Will training change my dog's personality?

Training changes your dog's behavior but not his personality. Training helps organize the dog's thought processes to be more self-controlled and respond to commands.

Will training help to correct my dog's undesirable habits such as digging, destructive chewing or nuisance barking?

Training teaches your dog to respond to commands when you are present. It does not teach the dog to behave in a specific manner when you are absent. Digging and chewing are best addressed by confining your dog in a crate or run when you cannot supervise him. Nuisance barking is best controlled with an electronic bark collar which picks up the vibration of the dog's vocal cords when he barks. They are variable intensity and can be adjusted to a suitable level.

What breed of dogs do you train?

We have trained all breeds of dogs. You would be hard-pressed to find a breed that we have not trained.

New Client Information:

Owner Information:

Name: _____ Dog Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Cell Phone: _____ Alternative Phone: _____

Email Address: _____

Emergency Contact: _____ Phone: _____

Veterinarian Information:

Veterinarian: _____ Phone: _____

Owner Signature:

Owner Signature: _____ Date: _____

Dog Information:

General Information:

Owner Name: _____

Dog Name: _____ Breed: _____

Age: _____ Weight: _____ Sex: M ___ F ___

Neutered/Spayed: Yes or No

Microchip: Yes or No If Yes, please list the number: _____

Comments: Please include any behaviors that your dog may have such as escape artist, digging, jumping fences, aggression to humans or other animals, chewing, fear of thunderstorms/gunshots/fireworks, etc.

Medical Information:

Medications: (If currently on any medication, include dosage instructions here & tell staff at drop-off)

Allergies: _____

Surgeries/Major Illnesses:

Date of Last Vaccinations: (Bring records with you) _____

Dog Food Instructions:

Is your dog on a special dog food? Yes or No If Yes, please list food and feeding instructions:

*** Please have all items clearly labeled & any provided dog food pre-portioned for each day

*** Y-Farms is not responsible for any leashes, collars, bowls, or personal items left at our facility.

*** Please complete this form and email back to jen@y-farms.com

Y-Farms Dog Training Contract

As the owner of _____, I agree that Y-Farms Kennels will provide six weeks of Obedience Training for my dog.

Our training program begins on the 1st and the 15th of every month. The rate for six weeks of Obedience training is \$1,800.00. We require a \$100.00 non-refundable deposit to be paid in advance to reserve your dog's training spot. The remaining \$1,700.00 will be due when your dog is dropped off at our facility. If your dog stays with us for additional training beyond six weeks, we charge \$300.00 per week to continue training.

PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. We will then place your dog on "**boarding only**" status, and you will be charged a nightly boarding rate.

Although we do not offer training classes to attend with your dog, we encourage you to participate in the training process. Please allow us three weeks to work with your dog before you come for a visit. This gives us time to get to know your dog and teach them how they learn. At around the 3-week mark, please feel free to contact us to set up an appointment to come to visit with your dog.

Training is a learning process for your dog and you as their Owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

As stated on our website, we do not offer a monetary refund for training at our facility. Instead, we stand 100% behind our training. Our dog training program forms a partnership between our clients, their dog, and our dog trainers. The success of our program depends on us performing our job correctly and on the Owner following up on the homework and guidelines that we lay out for them. Instead of offering a monetary refund, we offer a Lifetime Guarantee. In this way, those owners who are genuinely invested in their dog's training and well-being are assured that they will get everything they need out of our program. This means that we will continue helping owners who work hard and follow our recommendations for as long as possible.

As the Owner, I agree that all Training Payments are Non-Refundable.

Your dog **MUST** be current on their vaccinations to stay at our facilities. You are responsible for all heartworm preventatives, flea and tick preventatives, and other medications while they are in our care. Suppose your dog is not feeling well and requires professional attention. In that case, in its sole discretion, Y-Farms may engage the services of a veterinarian or administer medicine, and the Owner shall pay the expenses thereof.

By signing this Contract, the Owner certifies the accuracy of all information about your dog. They are current on all vaccines and that your dog has not been exposed to rabies or distemper within 30 days before their stay at Y-Farms Kennels.

Y-Farms Kennels agrees to exercise reasonable care for the dog delivered by the Owner to Y-Farms for training and keep its premises sanitary and properly enclosed. I certify that I approve

of the Y-Farms facility and its containment of my dog while in their care. It is still possible for a dog to become ill, even if vaccinated. The Owner agrees that Y-Farms is not liable for any illnesses suffered by your dog during or after its stay at Y-Farms Kennels. Although the dogs are supervised during potty, playtime, and training, injuries and sickness can occur like; dog bites, scratches, abrasions, puncture wounds, injuries to paw pads, contraction of contagious illnesses and parasites, bronchitis, stress, loss of appetite, diarrhea, sprains, fractures, insect bites, allergic reactions, weight loss, eye injuries, hot spots, bloat, or even death.

The Owner further agrees to be solely responsible for all acts or behavior of said dog while it is in the care of Y-Farms Kennels.

Y-Farms Kennels does not assume and shall not be held accountable for any liability concerning your dog whatsoever. As well as any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named dog during the term of this Contract.

Y-Farms reserves the right to adopt new, additional policies and procedures, from time to time, without the prior notification. Pricing is also subject to change without prior notification.

I agree that my dog(s) may be videotaped and photographed. I agree that my dog may be used on the internet, on social media, and in advertising by Y-Farms Kennels.

This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives, and assigns of the Owner and Y- Farms Kennels.

This Contract shall be in force for this and all future training at Y-Farms Kennels.

I hereby agree to the above as my dog's owner/representative:

Signed: _____ Date: _____

Y-Farms Representative: Jennifer Young- Hopkins

*****Please know that we will do our best to maintain a steady training pace with your dog. However, keep in mind that every dog learns at its own pace.**

Please complete this form and email it back to us at jen@y-farms.com

Bordetella (Kennel Cough) Waiver:

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every 6 months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends, that dogs that have not had a Bordetella vaccine within 6 months of the desired boarding or training date, have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

****Bordetella (Kennel Cough) is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.**

PLEASE SIGN & DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS LISTED:

I, _____, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective.

Y-Farms Kennels will not be held liable in any way for failure to follow the recommended guidelines.

I, _____, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness. I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible in the event that my dog becomes ill and that I, as the pet's owner, am responsible for my own pet's care and medical attention/expenses.

Date: _____

Dog Name (First & Last Name): _____