



WELCOME TO Y-FARMS KENNELS

This packet is designed to give you helpful information about our facility and how things work. We welcome all questions or concerns about your pooch while staying with us! While in our care, we strive to provide you and your pup a safe, and fun experience!

**Please note that our facility is located on our family farm just steps from our home. We ask that you please respect the customer hours. Please be sure to schedule an appointment prior to arriving. **

Customer Hours: Monday-Friday: 8:30am-5:30pm, Saturday: 9am-12pm, Sunday: 2pm-4pm. Additional fees will be added if an early check-in or late check-out is needed.

Tours: We welcome visits to view our facility. Please contact us to schedule an appointment. We ask that you do not bring your dog with you when you come for your visit. All tours are by appointment only.

Training Paperwork: Please make sure you have completed all the Training Forms in this packet for your dog. The forms must be either emailed to us at jen@y-farms.com or delivered in person at drop-off.

Vaccinations: Before training, we must receive a current copy of your dog's vaccination records to ensure he/she is up to date on all required vaccines. We require DPP (Distemper, Parvovirus & Parainfluenza), Rabies, & Bordetella. These copies must be either emailed to us at jen@y-farms.com or delivered in person at drop-off. You are responsible for keeping your dog up to date on all shots we require and providing updated records as needed.

Drop Off / Pick Up: Our automatic gate will be closed, please wait a few moments for us to open it. Please **DO NOT honk**, as we have a motion-censored doorbell that will alert us of your arrival. Once the gate has opened, please drive **slowly** down the driveway to the gray building with the red door.

What to Bring: We provide bedding, bowls, and toys. We highly recommend bringing your pets regular food to avoid tummy aches. We do have Victor Performance Dog Food available for those who do not bring their own food. Please be sure to label all food containers and items. Y-Farms is not responsible for damaged or lost items.

Special Needs /Medications: If your dog has any health or medical issues, let us know when you make your training reservation.

Non-Spayed / Neutered: We will allow non-neutered males to train with us; however, he will be monitored closely with other dogs. If there are any signs of harassment or aggression, we will kennel and air him separately for the duration of his stay. You must inform us if your female dog is in "heat" or due to come in "heat", so we can take extra precaution while she is in our care.

Payment: We accept Cash, Checks, Credit Cards (4.5% fee), and Venmo. Please make checks payable to Y-Farms Kennels.

Y-Farms Dog Training Information

Here at Y-Farms, we create training plans that are customized to each dog.

We believe that every dog is unique, so their training should be too! We provide one-on-one training daily. Even when we are not doing formal training, our staff will be correcting and working with your dog throughout the day. Even though we offer a 6-week training course, it typically takes 2 months to have a dog completely obedience trained.

We start our programs on the 1st and 15th of every month. Space is limited, so please schedule in advance to reserve a spot for your dog. We require a \$100.00 non-refundable deposit to reserve your dog's training spot. The remaining \$1,400.00 will be due at the time of drop off.

🐾 Basic Obedience Training 6 weeks: \$1,500.00

This program is perfect for dogs (6 months or older) who need to learn basic commands and manners. During the 6 weeks of training, we will teach your dog our Obedience Training Curriculum, as well as addressing any other issues you might be having at home.

🐾 Puppy Obedience Training 6 weeks: \$1,500.00

Our Puppy Obedience Program is dedicated to young dogs (13 weeks - 6 months of age). This program is designed to give your puppy the perfect training foundation. The puppies are started with basic obedience training. They learn to walk on heel and sit while on a leash, as well as addressing any other issues. Although puppy training won't fix all problems, it will certainly help improve your puppy's manners.



New Client Information:

Owner Information:

Name: _____ Dog Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Cell Phone: _____ Alternative Phone: _____

Email Address: _____

Emergency Contact: _____ Phone: _____

Veterinarian Information:

Veterinarian: _____ Phone: _____

Owner Signature:

Owner Signature: _____ Date: _____



Dog Information:

General Information:

Owner Name: _____

Dog Name: _____ Breed: _____

Age: _____ Weight: _____ Sex: M ___ F ___

Neutered/Spayed: Yes or No

Microchip: Yes or No If Yes, please list the number: _____

Comments: Please include any behaviors that your dog may have such as escape artist, digging, jumping fences, aggression to humans or other animals, chewing, fear of thunderstorms/gunshots/fireworks, etc.

Medical Information:

Medications: (If currently on any medication, include dosage instructions here & tell staff at drop-off)

Allergies: _____

Surgeries/Major Illnesses:

Date of Last Vaccinations: (Bring records with you) _____

Dog Food Instructions:

Is your dog on a special dog food? Yes or No If Yes, please list food and feeding instructions:

*** Please have all items clearly labeled & any provided dog food pre-portioned for each day

*** Y-Farms is not responsible for any leashes, collars, bowls, or personal items left at our facility.

*** Please complete this form and email back to jen@y-farms.com

Y-Farms Obedience Curriculum:

-Here- We teach your dog to come when called.

-Heel- We teach your dog to walk properly on leash while staying by your side, with no pulling. All training students will have long walks around the property for leash training.

-Kennel- We teach your dog to “Kennel” on command. We help your dog understand that the kennel is a safe and comfortable place to be. “Kennel” can be used to get into a truck, crate, or to get on a bed.

-Sit- We teach your dog to “Sit” and to remain sitting.

-Down- We teach your dog to lay “Down” when told.

-Out- We teach your dog to leave the room or to go potty, with the word “Out”.

-Quiet- We teach your dog to be quiet on command, for excessive barking and whining.

-Drop- We teach your dog to drop whatever is in his/her mouth when told.

Other types of training we offer with Basic Obedience, at no extra cost: (Request when scheduling)

-Confidence Building- We teach shy or anxious dogs to be more confident with themselves, and in new environments/situations.

-E-Collar Training- We will condition your dog to an e-collar once they understand the commands we teach. E-collar training is effective in teaching dogs to come when they are called, under all conditions, regardless of the circumstances.

-Human Aggression/Socialization- We teach your dog how to behave properly when meeting new people, or when in a group of people.

-Food Aggression- We teach your dog to be more comfortable when eating around people/dogs.

-Yard Digging- We teach your dog to stop digging in the yard.

-Counter/Trash Stealing- We teach your dog to stop stealing food or trash.

-Swim Lessons- We will teach your dog to swim. An employee will be always in the water with your dog.

-Handling Familiarization- We will work with your puppy to be comfortable with us touching the mouth, paws, legs, belly, and tail. This is very important when working with your dog in the future.

-Nipping/Biting- We will teach your dog not to bite or nip at people.

-Potty Training- We will encourage your puppy to potty outside and not to potty in their crate or inside the house.

Frequently Asked Training Questions:

1. What are your hours for drop-off and pick-up?

We will schedule a time and date for you to bring your dog in for training. We would like to meet with you to go over training questions, goals, and schedules. Please contact us at 225-301-0175 to schedule an appointment. Training visits are encouraged, we want to make sure your dog works for you and that you understand the training program.

2. If we wanted to drop our dog off for training, when could we get started?

Usually, we can get your dog in within a couple of weeks, but sometimes there is a short waiting period. It just depends on when you contact us. We do take reservations for future dates. A \$100.00 non-refundable Deposit is required to reserve your dog's spot for training.

3. Do you work with older dogs?

Yes, we have successfully worked with dogs over five years of age. We can help you with your dog.

4. What will my dog be doing when he is not training?

The dogs are out and about most all day every day. We put them in their kennels at dinner time and for rest time. After training, each dog can unwind on one of our dog yards. During inclement weather the dogs are brought into our indoor kennel building, where they can enjoy some free time or rest. Unlike other training kennels, we do not force the dogs to stay in an enclosed kennel all day. We believe that they need free time to unwind and just be a dog.

5. Do you train all of the dogs with an e-collar?

No, I have trained many dogs without the e-collar. The e-collar is a wonderful tool if used correctly. We do not "teach" with the e-collar we "reinforce" what your dog has already learned. In addition, to the e-collar, we train all dogs with a collar metal chain collar (choke chain) a leash and long lines.

6. What is your opinion on using treats as rewards during training?

Rewards are not just about food treats. In fact, for some dogs, food is not a highly valued reward and other things are more important. But this is why food is often used in training especially puppies: for many dogs, the fastest way to their brain is through their stomach, so food treats are often an effective way to reward behaviors as they are being taught. However, food should never be the sole reward.

7. My dog will be entering the training program. Do I need to bring her dog food?

We feed Victor Performance Dog Food to the dogs in training at here at Y-Farms Kennels. This is a complete balanced food. If your dog has food allergies or a sensitive stomach, please provide food your dog is used eating. Be sure to bring enough for the entire stay. If you are feeding Victor or a chicken-based food and you would like use to feed Victor while your dog is here, we will be happy to. If you are feeding something else and would like us to switch your dog over for the stay, please bring three to four days of food and we will mix and then switch over to our food.

8. Will my dog forget me while being away from me so long during training?

Dogs have a very long memory and six weeks to three months is not a long time for them. You will also be coming up to the kennel at scheduled intervals during the training to work with your dog. Once your dog smells you and hears your voice, he/she will recognize you and be happy to see you.

9. Will training change my dog's personality?

Training changes your dog's behavior but not his personality. Training helps organize the dogs thought processes so that he can be more self-controlled and respond to commands.

10. Will training help to correct my dog's undesirable habits such as digging, destructive chewing or nuisance barking?

Training teaches the dog to respond to commands when you are present. It does not teach the dog to behave in a certain manner when you are absent. Digging and chewing are best addressed by confining your dog in a crate or dog run when you are unable to supervise him. Nuisance barking is best controlled with an electronic bark collar which picks up the vibration of the dog's vocal cords when he barks. They are variable intensity and can be adjusted to a suitable level.



Y-FARMS TRAINING CONTRACT

As the owner of _____, I agree that Y-Farms Kennels will provide Obedience Training for my dog.

Our training program begins on the 1st and the 15th of every month. The rate for six weeks of Obedience training is \$1,500.00. We require a \$100.00 non-refundable deposit to be paid in advance to reserve your dog's training spot. The remaining \$1,400.00 will be due at the time your dog is dropped off at our facility. If your dog stays with us for additional training beyond 6 weeks, we charge \$250.00 per week to continue training. PROMPT payment is expected. If your payment is 30 days or more past due, all training with your dog will cease. Your dog will then be placed on "**boarding only**" status and you will be charged a nightly boarding rate.

Although, we do not offer training classes for you to attend with your dog, we do encourage you to be involved with the training process. Please allow us 3 weeks to work with your dog before you come for a visit. This gives us time to get to know your dog and begin to teach him/her in the way that he/she learns. At around the 3-week mark, please feel free to contact us to set up an appointment to come visit with your dog.

Training is a learning process not only for your dog, but for you as his/her owner. We want to give you the best tools possible so that you may continue the lessons at home that your dog has learned while with us.

As stated on our website, we do not offer a monetary refund for training at our facility. Instead, we stand 100% behind our training. Our dog training program forms a partnership between our clients, their dog, and dog trainers. The success of our program depends on us performing our job correctly and on the owner following up on the homework and guidelines that we layout for them. Instead of offering a monetary refund, we offer a Lifetime Guarantee. This means that we will continue to work with owners who are working hard and following our recommendations for as long as it takes. In this way, those owners who are genuinely invested in their dog's training and well-being are assured that they will get everything they need out of our program.

As the owner, I agree that all Training Payments are Non-Refundable.

Your dog **MUST** be current on his/her vaccinations (Rabies, Bordetella & etc.) to stay at our facilities. You are responsible for all heart worm preventatives, flea and tick preventative, and other medications while he/she is in our care. If your dog is not feeling well and requires professional attention, Y-Farms, in its sole discretion, may engage the services of a veterinarian or administer medicine and the expenses thereof shall be paid by Owner.

By signing this Contract and leaving your dog with Y-Farms, the Owner certifies to the accuracy of all information given about your dog and that he/she is current on all vaccines and that your dog has not been exposed to rabies or distemper within a 30-day period prior to his/her stay with

Y-Farms Kennels agrees to exercise reasonable care for the dog delivered by the Owner to Y-Farms for training, and to keep its premises sanitary and properly enclosed. I certify that I approve of Y-Farms facility and its containment of my dog while in their care.

It is still possible for a dog to become ill, even if vaccinated. The Owner agrees that Y-Farms is not liable for any illnesses suffered by your dog during or after its stay, including but not limited to Kennel Cough. Although the dogs are supervised during potty, play time and training, injuries and sickness can occur like; dog bites, scratches, abrasions, puncture wounds, injuries to paw pads, contraction of contagious illnesses and/or parasites, bronchitis, stress, loss of appetite, diarrhea, sprains, fractures, insect bites, allergic reactions, weight loss, eye injuries, hot spots, bloat or even death.

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The Owner further agrees to be solely responsible for all acts or behavior of said dog while it is in the care of Y-Farms Kennels.

Y-Farms Kennels does not assume and shall not be held responsible for any liability with respect to your dog listed in this agreement, of any kind whatsoever, arising out of or from the training of this dog, or any damages which may accrue from any other cause whatsoever, including loss by fire, theft, death, injury to persons, or other animals, or property by said pet, fence climbing, digging, running away, within named dog during the term of this contract.

Y-Farms reserves the right to adopt new, additional policies and procedures, from time to time, without the prior written permission of the Client. Pricing also subject to change without prior notification.

I agree that my dog(s) may be videotaped and/or photographed. I further agree that my dog may be used on the internet, social media, and advertising by Y-Farms Kennels.

This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Y- Farms Kennels.

This Contract shall be in force for this and for all future training at Y-Farms Kennels.

I hereby agree to the above as my dog's owner/representative:

Print Name: _____ Signature: _____ Date: _____

Dog Name (First & Last): _____

Y-Farms Representative:

Print Name: Jennifer Young-Hopkins Signature: Jennifer Young-Hopkins

Please know that we will do our best to maintain a steady pace of training with your dog.

However, keep in mind that every dog learns at his/her own pace.

Please complete this form and email back to us at jen@y-farms.com.



Bordetella (Kennel Cough) Waiver:

Y-Farms Kennels requires that all boarding and training dogs receive their Bordetella vaccination every 6 months (bi-annual). Any dog entering our facilities will be held to the same vaccination standard.

Y-Farms Kennels recommends, that dogs that have not had a Bordetella vaccine within 6 months of the desired boarding or training date, have the vaccine given a minimum of two weeks before the dog is scheduled to enter the facilities.

****Bordetella (Kennel Cough) is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Vaccines offered by vets cover most but not all forms of Bordetella.**

PLEASE SIGN & DATE THE FOLLOWING STATEMENTS AGREEING TO THE TERMS LISTED:

I, _____, fully understand that it could take up to 14 days after the date of administration for the vaccine to be fully effective.

Y-Farms Kennels will not be held liable in any way for failure to follow the recommended guidelines.

I, _____, fully understand that while my pet is fully vaccinated, vaccines are not 100% guaranteed and there is still a small risk that my pet may contract a contagious illness. I agree that I will not hold Y-Farms Kennels or any of their employees or clients responsible in the event that my dog becomes ill and that I, as the pet's owner, am responsible for my own pet's care and medical attention/expenses.

Date: _____

Dog Name (First & Last Name): _____